

## VIOLATION NOTICE

State of Missouri  
In the Circuit Court of Boone County  
Municipal Division, City of Columbia  
600 E. Broadway  
Columbia Missouri, 65201

Within the aforesaid City and State:

I, knowing that false statements on this form are punishable by law, state that I have probable cause to believe that:

Defendant Name: U-Haul of Missouri

Address: 800 W. Business Loop 70, Columbia, MO 65203

Phone: 573-449-3094 or 602-263-6745 Email address: \_\_\_\_\_

On or about (date): July 28, 2020 Time: 1:45 p.m.

Did then and there commit the following offense and the facts supporting this belief are as follows:

The City of Columbia received a complaint about a mask ordinance violation at U-Haul on July 13, 2020. I called U-Haul to make them aware and made the following note:

Leigh called and spoke with Trayvon. He said employees have masks to wear while working inside. He said they had a disgruntled customer who was upset who made the complaint.

The City received two more complaints on July 24 and July 27. On Tuesday, July 28 I visited the business and made these notes:

I visited the U-Haul store at approximately 1:45 on Tuesday, July 28, 2020. There was no signage on the door asking customers to wear masks. I observed blue stickers on the floor reminding people to social distance. There were plexiglass shields in front of the service counter. I observed four staff members, three working at the service counter. None were wearing masks. The three behind the service counter were within 6' of one another and also within 6' of customers. I introduced myself and explained that we had received three complaints. I left hard copies of the two most recent complaints along with a copy of the ordinance, mask guidance from the Health Department and my card. One employee said they were working outside and not wearing a mask. I told him I understood that but when they are working inside and near others masks were required. He showed me a box of unopened masks, still sealed. He said he would discuss this with a regional manager. The three staff behind the counter were an African American female, African American male, and a male of mixed race with long hair that was pulled back. There was a young African American male that was also working and came in and out of the inside store area.

That these facts herein are true and constitute a violation of Emergency Ordinance 024284, Section \_\_\_\_ of the Columbia Code of Ordinances and punishable under Ordinance 024284 Section 9 of the Columbia Code of Ordinances.

Enforcement Officer Signature: \_\_\_\_\_

Enforcement Officer Name (printed) Leigh Kottwitz

## Google Groups

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Incident Management - Incident 491705 - COVID 19 Code Violations

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City of Columbia &lt;noreply@gocolumbiamo.com&gt;

Jul 13, 2020 11:44 AM

Posted in group: **Covid-19 Code Reports**

New Incident: Contact Center - Action/COVID 19 Code Violations

The following incident was created on 7/13/2020 11:44:43 AM by Payge Parks - 2201.

Please refer to incident 491705 when inquiring about this incident.

Priority: 1 - High

Assignee: COVID19 Codes

Incident Details:

U-Haul off Business Loop- employees not wearing masks.

Other Details: [No other details]

Location: [No location]

Reported by: [Unknown]

Tasks assigned to COVID19 Codes:

- Incident Complete - Due: 7/13/2020 - Status: Pending

## Google Groups

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### Incident Management - Incident 494498 - COVID 19 Code Violations

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City of Columbia <noreply@gocolumbiamo.com>

Jul 24, 2020 10:10 AM

Posted in group: **Covid-19 Code Reports**

New Incident: Contact Center - Action/COVID 19 Code Violations

The following incident was created on 7/24/2020 10:10:49 AM by Payge Parks - 2201.

Please refer to incident 494498 when inquiring about this incident.

Priority: 1 - High

Assignee: COVID19 Codes

Incident Details:

CC FORM: The mask ordinance is not being followed by majority of the staff members and some of the customers at Uhaul, 800 Business Loop 70 W, Columbia, MO 65203.

Other Details: [No other details]

Location:

800 Business Loop 70 W  
Columbia, MO 65203

Reported by: [Unknown]

Tasks assigned to COVID19 Codes:

- Incident Complete - Due: 7/24/2020 - Status: Pending

## Google Groups

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### Incident Management - Incident 494980 - COVID 19 Code Violations

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City of Columbia <noreply@gocolumbiamo.com>

Jul 27, 2020 3:19 PM

Posted in group: **Covid-19 Code Reports**

New Incident: Contact Center - Action/COVID 19 Code Violations

The following incident was created on 7/27/2020 3:19:31 PM by Tunde Adeyemi.

Please refer to incident 494980 when inquiring about this incident.

Priority: 1 - High

Assignee: COVID19 Codes

Incident Details:

Web submission 7/26/20: "All employees and multiple customers at UHaul were not wearing masks while inside the store, interacting with customers outside, and while moving vans."

Other Details: [No other details]

Location:

800 Business Loop 70 W  
Columbia, MO 65203

Reported by: [Unknown]

Tasks assigned to COVID19 Codes:

- Incident Complete - Due: 7/27/2020 - Status: Pending



## City of Columbia, MO

701 E. Broadway Columbia, MO 65201  
573-874-7111

## BUSINESS LICENSE CERTIFICATE

The licensee named herein having paid to the City of Columbia the required fee, license is hereby granted to said licensee to transact the business herein set forth for the period stated, in conformity with the provisions of Ordinances of this City.

**Business Name:** U-HAUL CO OF MISSOURI  
DBA: U-HAUL CO OF MISSOURI

**Business Location:** 800 W BUSINESS LOOP 70  
COLUMBIA, MO 65203

**Owner:** U-HAUL CO OF MISSOURI

**License Number:** BL001052

**Issued Date:** 7/1/2019

**Expiration Date:** 7/31/2020

**Business Type(s):** 532120 Truck, Utility Trailer, and RV  
(Recreational Vehicle) Rental and Leasing

**Mailing Address:** PO BOX 21517  
PHOENIX, AZ 85036

**License Type:** Real Estate Rental and Leasing

**Classification:** General Business License

**Fees Paid:** \$439.80

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License Official

Business\_License\_Text2

TO BE POSTED IN A CONSPICUOUS PLACE